



The following FAQ has been created to answer your most pressing questions about The Buying Networks.

WHAT CAN I BUY THROUGH THE BUYING NETWORKS?

There are thousands of items which include:

- ▶ Office & School Supplies
- ▶ Ink & Toner
- ▶ Bulk Food
- ▶ Coffee Service
- ▶ Kitchen Supplies
- ▶ Background Checks
- ▶ Cleaning/Paper/MRO Supplies including Salt
- ▶ Electric
- ▶ Natural Gas
- ▶ Propane
- ▶ Furniture (Tables, Chairs, Office, School & Dining)
- ▶ Copiers
- ▶ Kitchen Equipment
- ▶ Donation & Payment Processing
- ▶ Phone/Intercom Systems & Internet
- ▶ Carpet/Flooring
- ▶ New & Used Vans/Buses

And many other products! If you have a \$1,000-plus need that is not currently offered, they will look into it. For more product information, visit The Buying Networks website at www.thebuyingnetworks.net/USCJ.

DO I HAVE TO SWITCH VENDORS?

The majority are national vendors which cover most members' needs. In many cases, you are already doing business with a vendor, so you will get better pricing using the same source. You will find products from vendors including Staples, AmeriGas, Ferrellgas, Prolific, and others. With competitive pricing and shipping that is generally free, it can make sense to switch vendors.

WHAT KINDS OF SAVINGS CAN I SEE ON PRODUCTS?

Note that past customers have reported savings such as:

- ▶ 10-25% on bulk food (including kosher products)
- ▶ 20-40% on paper supplies, and cleaning supplies
- ▶ 20-40% on office supplies
- ▶ 10-40% on propane
- ▶ 20-40% on maintenance equipment
- ▶ 5-30% on building products
- ▶ 5-25% on credit card processing

WHAT IF I DON'T WANT TO USE ONE OR MORE OF THE VENDORS LISTED?

You are under no obligation to use any of the vendors listed. Consider The Buying Networks when it provides added savings, value and makes sense for your synagogue.

HOW EASY IS IT TO USE THE BUYING NETWORKS?

This depends a bit on your synagogue as it does present a very manageable procedural change that can result in substantial savings.

HOW DO I ORDER THROUGH VENDORS? WHO DO I PAY?

Almost always, you pay the vendor directly, and not The Buying Networks itself. If they are custom pricing an item not usually sold by their vendors, The Buying Networks may bill you directly.

Getting started with a vendor varies. Some vendors require forms to fill out. Others require submitting an existing account number to link. Many vendors offer online service (ex. Food, office supplies, etc.), so, once an account is set up, ordering would be at your convenience, night or day.

HOW IS THE BUYING NETWORKS DIFFERENT FROM OTHER NETWORKS?

The Buying Networks offers a wide variety of top brands and popular products. They are highly responsive and provide excellent customer service and are available to cater to your synagogue's needs by calling 888-403-2893.

If there are particular products you purchase regularly, The Buying Networks will try to find a resource for those products.

HOW CAN I FIND OUT IF I CAN SAVE MONEY ON A SPECIFIC ITEM?

Simply send The Buying Networks (by email to CustomerService@TheBuyingNetworks.net or fax to 877-839-2163) 3-5 food invoices, one credit card statement, or 3-4 office supply invoices and they will do a no-cost comparison to show you the savings.

References from other clients are also available should you need them.

HOW QUICKLY ARE PRODUCTS DELIVERED AND BY WHAT SHIPPING SERVICE?

This varies by service and vendor. In most cases, shipping is free of charge

IS THERE A CUSTOMER SERVICE HOTLINE?

Yes, call 888-403-2893 or 603-552-2006 to speak to a customer service representative.

HOW OFTEN WILL OUR SYNAGOGUE NEED TO USE THE BUYING NETWORKS?

As often as you want and need to. There is no time frame or minimum order requirement.

HOW DO I SIGN UP?

To join The Buying Networks and start saving money, go to www.thebuyingnetworks.net/USCJ. There is no obligation and no risk to sign up; it allows you to start using vendors immediately. A Buying Networks representative will contact you to review your expenditures and make suggestions, based on your needs and priorities.

DOES IT MATTER WHAT SIZE OUR CONGREGATION IS?

No. All USCJ affiliated synagogues are eligible to sign up for The Buying Networks and to start taking advantage of the cost savings available.

ARE THERE BULK BUYING SUPPLIERS AVAILABLE FOR SYNAGOGUES IN CANADA?

There is a smaller list of bulk buying opportunities available in Canada. Contact The Buying Networks customer service representative for more details.

Not all products will be available in all areas. Members should contact The Buying Networks with questions about specific products and availability in your area.